



Guide to Product Care and Use Action® Xact® Rehab Product Line

IMPORTANT: These guidelines should be read fully before product is put into service. Store Guide in safe place for future reference. Manufacturer contact information is located on back of guide.

XACT REHAB WHEELCHAIR CUSHIONS:

Soft, Soft Integrated, LP2

BASIC CUSHION CARE:

- Avoid exposure to direct sunlight
- Avoid contact with sharp objects and pointed edges to prevent tears and/ or puncture in polymer and/ or inner, protective, clear film foam base covering
- When not in use:
 - Store in a dry area
 - Store in a flat position, contoured surface facing upwards
- Periodically inspect the cushion for damage to ensure maintained integrity and performance.

CUSHION CLEANING:

- Avoid use of alcohol-based cleaning solutions as they may cause hardening, deterioration or discoloration of cushion
- Action recommends use of a 1:10 bleach* and water solution to clean cushion. Conventional hospital-approved, non alcohol-based, topical equipment cleaners and disinfectants may also be used
- Thoroughly clean pad with solution
- Thoroughly rinse pad with clean water before placing user on pad or before replacing cover
- Autoclaving and gas sterilization are not recommended
- Do not immerse cushion in water or cleaning solution

**Bleach is a 5 – 10% solution of Sodium Hypochlorite*

CUSHION REPAIR/ RESURFACING

- Action recommends that only polymer portion of cushion be considered for repair. We do not recommend repair of the protective, clear film covering of the foam base of product
- We do not recommend resurfacing for any deep punctures, tears or gashes in the polymer
- Two Resurfacing Kits are offered by Action:
 - KIT002: 4" x 4" (10.2 x 10.2 cm) Resurfacing Patch
 - KIT003: 4" x 36" (10.2 x 91.4 cm) Resurfacing Roll
- Area to be resurfaced must be clean and dry before application of resurfacing tape
- Any sticky surface exposed at damaged area may be cleaned with mineral spirits. Remove any mineral spirits residue using warm, soapy water. Dry surface completely before applying resurfacing tape
- Measure damaged area and cut repair tape to size, allowing a ¼" (0.64 cm) overlap on all sides
- Follow resurfacing tape instructions packaged with tape to ensure proper application

COVER CARE AND CLEANING:

- Follow cleaning instructions printed on cover label. For best results ensure covers are thoroughly dried before replacing on cushion
- Incontinent covers should be air or towel-dried inside and out before replacing on cushion
- Use care when removing cover from cushion
- Keep film corners and/ or edges of cushion away from cover zipper when removing and replacing cover
- To replace cover properly, do one of the following depending on the cushion type.
 - match FRONT/ BACK cover and cushion labels to properly orient cushion to cover
 - use Orientation Window system to properly orient cushion to cover
- When replacing cover ensure cover zipper is aligned with flat, bottom edge of cushion
- Always ensure proper cover to cushion fit prior to placing cushion back into active use

WARRANTY POLICY AND TERMS

WARRANTY INFORMATION: XACT Rehab products are warranted to be free of defective materials and workmanship at the time when first purchased for use and are serviceable for a period of two years after purchase, provided product is not subject to misuse, negligence or abuse.

TERMS AND POLICIES:

- All product returns require prior authorization from Action Products, Inc.
- RMA numbers are provided by calling Customer Service at Action Products, Inc., toll-free 800-228-7763/301-797-1414
- Returns are subject to a 20% restocking fee
- Action Products, Inc. reserves the right to decide if a cushion is repairable
- Action Products, Inc. reserves the right to determine if a product has suffered misuse, negligence or abuse
- Product user accepts full cost of returning product to Action Products, Inc.

COMPLAINT PROCEDURE:

In case of adverse reaction or injury suspected to have been caused by an ACTION product, please report without delay, to your authorized dealer/distributor or to an authorized Customer Service member at Action Products, Inc. as follows:

CONTACT INFORMATION

Within United States, Canada and outside the European Community:

Action Products, Inc. 954 Sweeney Drive Hagerstown, MD 21740 USA
(P) 301-797-1414 or 800-228-7763 (F) 301-733-2073

Manufacturer:

Action Products, Inc. 954 Sweeney Drive Hagerstown, MD 21740 USA

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